

Frequently Asked Questions

CIMB Credit Cards Lunar New Year 2024 Promotion (“Promotion”)

Promotion Period

1. When is the promotion period?

The Promotion is from 15 January to 29 February 2024 (“Promotion Period”).

Promotion Mechanics

2. Do I have to spend S\$2,068 at one go to receive the S\$68 Ang Bao?

The S\$68 Ang Bao is awarded to each cumulative spend of S\$2,068 at the end of the Promotion Period.

SMS Registration

3. Do I have to register to participate in the Promotion?

Yes, you have to register to participate in the Promotion. Simply SMS to 75558 in this format LNY<space>last 4 digits of your NRIC any time between 15 January to 29 February 2024. A **one-time registration** is required.

4. Do I have to register before I start spending for the Promotion?

You can start spending first and register for the Promotion any time 15 January to 29 February 2024.

Example:

You charge an eligible transaction on 10 February 2024 and register for the Promotion only on 18 February 2024. Don't worry! All your eligible spends from 15 January to 29 February 2024 will be included in the calculation of eligible spends.

5. If I have a few CIMB Credit Cards and Supplementary Cards, how will the spends be tabulated?

The eligible spends will be accumulated across all the principal and supplementary cards that you have within the same customer record for the eligible spends tabulation.

6. What are deemed as Total Spend Amount?

Total Spend Amount is the cumulative retail transactions that:

- (a) have a transaction date falling within the Promotion Period;
- (b) have been successfully posted to the Eligible Credit Card account by 15 March 2024; and
- (c) are not excluded transactions as set out in Clause 25 of the [Terms & Conditions](#).

7. How will I know if I'm one of the 4,000 Eligible Cardmembers for the LNY Promotion?

Eligible Cardmembers will be identified when we do the fulfilment within 45 days after the Promotion Period. They will receive a SMS (or such other means as CIMB may decide in its sole discretion) by **31 March 2024** with a code to redeem the eCapitaVoucher(s).

Excluded Transactions

8. What types of transactions are excluded from the Promotion?

Top ups to cards and e-wallets such as Lazada, Shopee, Youtrip are excluded from this Promotion. Please refer to Clause 25 of the Terms & Conditions for the list of excluded transactions.

Notification of Gift

9. What is the Gift I will be receiving?

Eligible Cardmembers will receive Ang Bao(s) in the form of eCapitaVoucher(s).

10. How and when will I be notified if I'm eligible for the Ang Bao(s)?

Eligible Cardmembers entitled to the Ang Bao(s) will be notified by SMS (or such other means as CIMB may decide in its sole discretion) by **31 March 2024** with a code to redeem the eCapitaVoucher(s).

Frequently Asked Questions

CIMB Credit Cards Malaysia Ringgit Spend Promotion (“Promotion”)

Promotion Period

1. When is the promotion period?

The Promotion is from 15 January to 29 February 2024 (“Promotion Period”).

SMS Registration

2. Do I have to register to participate in the Promotion?

Yes, you have to register to participate in the Promotion. Simply SMS to 75558 in this format FXMYR<space>last 4 digits of your NRIC any time between 15 January to 29 February 2024.

3. Do I have to register before I start spending for the Promotion?

You can start spending first and register for the Promotion any time between 15 January to 29 February 2024. Simply SMS to 75558 in this format FXMYR<space>last 4 digits of your NRIC.

Example:

You charge an eligible MYR transaction on 10 February 2024 and register for the Promotion only on 18 February 2024. All your eligible MYR spends from 15 January to 29 February 2024 will be included in the calculation of eligible MYR spends.

4. If I have a principal CIMB World Mastercard card and a principal CIMB Visa Signature card, do I have to register twice for the promotion?

You just have to register once for the promotion. We’ll accumulate the Malaysia Ringgit transactions across all the principal and supplementary cards that you have within the same customer record for the Cashback Reward calculation.

Promotion Mechanics

5. How does the Promotion work?

You’ll receive up to 3% Cashback (up to S\$20) on Malaysia Ringgit transactions charged to CIMB Credit Card between 15 January to 29 February 2024.

6. What are deemed as Eligible Transactions?

Eligible Transactions are retail transactions conducted with an Eligible Credit Card during the Promotion Period and made in Malaysia Ringgit. The Eligible Transaction Amount will be based on the Malaysia Ringgit amount that is subsequently converted to a Singapore Dollar amount and posted to the Eligible Credit Card account.

7. If my accumulated Malaysia Ringgit transaction during the Promotion Period is S\$2,000 equivalent, what is the Cashback amount that I will receive?

- $3\% \times S\$2,000 = S\60
- As the max cashback is S\$20, you’ll receive S\$20.

Excluded Transactions

8. What types of transactions are excluded from the Promotion?

Top ups to cards and e-wallets such as Lazada, Shopee, Youtrip are excluded from this Promotion. Please refer to Clause 17 of the Terms & Conditions for the list of excluded transactions.

Cashback Crediting

9. When and where will the Cashback Reward be credited?

The Cashback Reward will be credited to the Eligible Cardmembers’ credit card account with the highest net spending amount of Eligible Transactions by **31 March 2024**.